Approved:

"At the session of the Scientific Council at the Shirak M. Nalbandyan State University"

Foundation on February 16, 2024

Chairman of the Scientific Council: _____E. Serobyan

Foundation:

"Gyumri State Pedagogical Institute named after M. Nalbandian" SNPO of the Scientific Council of the National Academy of Sciences

At the session on May 24, 2013

Chairman of the Council: V. Grigoryan

POLICY

«M. NALBANDYAN STATE UNIVERSITY OF SHIRAK» FOUNDATION

QUALITY ASSURANCE

1. GENERAL PROVISIONS

1. "The quality assurance (hereinafter: QA) policy (hereinafter: the Policy) of the Shirak M. Nalbandian State University Foundation (hereinafter: the Foundation) is a general strategy of actions and processes aimed at the implementation of its mission, strategic goals, aimed at strengthening and continuous development of the quality culture.

2. This Policy defines the fundamental principles, main goals and objectives of Quality Assurance in the Foundation.

2. BASIC PRINCIPLES OF QUALITY ASSURANCE, GOALS AND PROBLEMS

The fundamental principles of quality assurance in the Foundation are:

• systemic approach,

• centralized regulation,

• decentralized implementation of processes,

• self-assessment,

• improvement,

• benchmarking and evidence-based approach,

• motivated, conscious and enhanced participation of staff,

• Involvement of students, PA staff and external evaluators,

• interconnection between internal and external quality assurance processes,

• Accountability.

The goal of the quality assurance policy in the Foundation is:

• to ensure the compliance of the services provided by the institution (educational, research, etc.) and/or the educational results obtained by the students to the goals defined by the mission and vision of the MUI,

• contribute to the continuous improvement and development of the internal quality assurance system, in particular, support the increase of the role of internal and external stakeholders in quality assurance, management and improvement processes.

The problems of quality assurance policy in the Foundation are:

• support the continuous improvement of the educational, research and cultural environment in accordance with the needs of internal and external stakeholders,

• support the development, implementation and continuous improvement of high-quality and competitive educational programs in accordance with the requirements of the NQF, NQF and the labor market,

• support the continuous improvement of research activities and research environment in accordance with the needs of internal and external stakeholders,

• to support the improvement of the mechanisms of integration of educational and research processes at the institutional level,

• to support the continuous improvement and efficiency increase of internationalization and cooperation processes in line with the university's strategic priorities,

• support the improvement of mechanisms for forming feedback in accordance with the needs of internal and external stakeholders,

• to support ensuring the effectiveness of management and data-based decision-making by using the PIGB cycle in all areas of the university's activities,

• support internal and external accountability of the university, transparency of activities, continuous improvement and increase of efficiency.

3. FINAL PROVISIONS

This Policy, the proposed changes and additions to it are approved by the decision of the Academic Council of the University.